Terms of Service

Effective: 2026-09-27 | Version: 1.1 | The Hungarian *ÁSZF* prevails on conflict.

1. Provider

Antos Gergő egyéni vállalkozó (sole proprietor) | seat: 1191 Budapest, Simonyi Zsigmond u. 15., Hungary | registry no.: 58379882 | tax no.: 46338297-2-43 | EU VAT: HU46338297 | e-mail: hello@annodev.software. Hosting: Antos Gergő egyéni vállalkozó (1191 Budapest, Simonyi Zsigmond u. 15.)

2. The contract

Concluded electronically when the Subscriber accepts these Terms during registration. Contract language: Hungarian; the English text is informational only.

3. The Service

EZLineGo — queue-management SaaS. Includes: web admin UI, end-user (guest) UI, queue-position push / e-mail / SMS notifications. Targeted availability: 99.5% per month.

4. Plans and fees

Prices are net; Hungarian VAT is added per applicable law. Intra-EU B2B uses the reverse-charge mechanism.

HUF

Plan	Monthly	3 months	Annual
Free	free	free	free
Pro	5 000 HUF	12 000 HUF	36 000 HUF

EUR

Plan	Monthly	3 months	Annual
Free	**free**	**free**	**free**
Pro	**15 EUR**	**36 EUR**	**108 EUR**

USD

Plan	Monthly	3 months	Annual
Free	**free**	**free**	**free**
Pro	**18 USD**	**43 USD**	**127 USD**

The Free plan is free for an indefinite period. The Pro plan is monthly, quarterly, or annual; it auto-renews unless cancelled before the renewal date.

5. Invoicing and payment

Electronic invoices are issued for every fee and reported to the Hungarian Tax Authority (NAV) via NAV Online Számla in real time. Payment due 8 days from subscription start / renewal. Late payments accrue statutory interest under the Hungarian Civil Code (Ptk.); the Provider may suspend the Service.

6. Term and termination

Indefinite term. The Subscriber may cancel anytime without reason by e-mail to hello@annodev.software; cancellation takes effect at the end of the current billing period. The Provider may terminate immediately for cause (e.g. payment default beyond 30 days, abuse).

7. Consumer 14-day right of withdrawal (Hungarian Government Decree 45/2014 §20)

A Subscriber qualifying as a consumer may withdraw from the contract within **14 days** of conclusion without giving reasons, by sending notice to hello@annodev.software. The Provider refunds amounts paid within 14 days. If the Subscriber expressly requested the Service to start before the period expired, a pro-rata fee is owed for service provided up to the withdrawal (Decree 45/2014 §26). The right does not apply in B2B.

8. Liability

The Provider's liability is capped at the fees actually paid by the Subscriber in the contract year of the claim. The cap does not apply to wilful damage, gross negligence, or harm to life, bodily integrity or health (Hungarian Civil Code §6:152). The Provider is not liable for force majeure, third-party outage, or network failure.

9. Data protection

See the Privacy Policy.

10. Complaints, dispute resolution

Complaints to hello@annodev.software; response within 30 days. Conciliation body: Budapest Conciliation Body, 1016 Budapest, Krisztina krt. 99. — https://bekeltet.bkik.hu/. EU Online Dispute Resolution: https://ec.europa.eu/consumers/odr/.

11. Miscellaneous

Matters not regulated here are governed by Hungarian law (Civil Code, Act CVIII of 2001, Decree 45/2014, GDPR). Jurisdiction: Hungarian courts. The Provider may unilaterally amend these Terms; changes are notified by e-mail at least 15 days before they take effect.

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